

# GLASTONBURY 2020 TICKET INFO

## REGISTRATION

**As of 5pm on Monday, 30th September, registration is now closed. There will be no further opportunity to submit/re-submit a registration until after the October ticket sales.**

As part of our ongoing efforts against ticket touting, anyone who would like to attend the Festival will need to have registered in advance before attempting to book a ticket. Registration remains free of charge and only takes a few minutes.

If you are already registered with the Festival, you do not need to re-register. However we would advise you check your existing registration here and update your photo if it is no longer of a good likeness, well in advance of registration closing on 30th September.

Children aged 12 and under when the Festival takes place are admitted free of charge and do not need a ticket and do not need to register.

Please note, **registration does not guarantee you a ticket** (and in recent years, demand for tickets has outstripped supply).

## BE PREARED

In order to make a booking you will need the registration number and registered postcode for each person you are booking a ticket for, as well as a valid debit (UK only) or credit card with sufficient funds to cover your full transaction, and all the security information for that card.

Please be careful to enter all of your details accurately, as any details which don't match will cause your transaction attempt to fail.

## GO GREEN! CATCH A COACH TICKET & GET PRIORITY BOOKING FOR WORTHY VIEW

The first chance to buy tickets for the 2020 Festival will go to those booking a coach + ticket package, as part of the Festival's continued commitment to green travel. These coach + ticket packages will go on sale at 6pm BST on Thursday, 3rd October, via [glastonbury.seetickets.com](http://glastonbury.seetickets.com).

As well as being the first to secure Glastonbury tickets, those travelling to the Festival with a coach + ticket package will have access to an additional benefit for 2020. When

accommodation goes on sale later in the autumn for Worthy View (the Festival's official pre-erected campsite), priority booking will be given to coach + ticket package holders.

You may book up to six coach tickets per transaction. When booking a coach package you will need to pay the deposit (£50) plus full coach fare, with the Festival ticket balance due in the first week of April 2020.

A full list of departure towns and prices can be found below.

#### **RETURN SEE COACHES FARES**

Bath £37	Glasgow £109	Newcastle £95	Southampton £54
Birmingham £52	Leeds £79	Norwich £80	Stoke £61
Brighton £58	Leicester £54	Nottingham £62	Swansea £46
Bristol £38	Lincoln £76	Oxford £50	Swindon £47
Cambridge £80	Liverpool £77	Plymouth £46	Taunton £41
Cardiff £44	London £62	Reading £50	Truro £60
Edinburgh £110	Manchester £77	Sheffield £78	York £84

#### **SINGLE SEE COACHES FARES**

Bath £22      Bristol £24      London £40      Reading £35      Taunton £29

## **WHAT TO EXPECT WHEN TICKETS GO ON SALE**

Standard weekend tickets will go on sale at 9am BST on Sunday, 6th October.

Tickets will cost £265 + £5 booking fee.

As in previous years, tickets will be sold exclusively at [glastonbury.seetickets.com](http://glastonbury.seetickets.com). You may book up to six tickets per transaction by paying a deposit of £50 per person, with the balance due in the first week of April 2020.

A limited number of people will be given access to the booking site at any one time. Whilst you are waiting to access the booking site you will be held at this page until there is a space on the booking site for you to start the booking process. The page will automatically refresh to look for space on the booking page every 20 seconds.

If the amount of traffic on the website is particularly high, you may see a reduced version of the See Tickets booking site, with a minimal version of the holding page. This does not mean the site has crashed! (Quite the opposite in fact – this means the site is serving the maximum number of people at the same time.)

Once you reach the first page of the booking site, you will be asked to enter the registration number and registered postcode for the lead booker and up to 5 other individuals.

When you proceed, the details you have provided will be displayed on the next page.

Please check that these are the people you expect to be booking tickets for, as these cannot be changed once you proceed with your booking.

If you are booking a coach package, you will be asked to choose the departure town (and time for towns with multiple departures). It is only possible to book tickets from one departure town in a single transaction. If the option you have selected is not available, please choose a different town or day that is convenient for you. Travel on the coach you have selected is mandatory in order to receive your Festival ticket, so please only book on routes that are feasible for you.

Once all your information is correct, please proceed to the payment page.

Once you reach the payment page you will have 5 minutes to submit your payment information, so please take your time to enter this information accurately. The time remaining will be shown on the right hand side of your screen:

Please note, your registration numbers will be locked for up to 10 minutes if your details are entered incorrectly, an attempt to book is already held against your registration number, or your 5 minutes on the booking page ends. If the transaction fails and tickets are still available, your registration number will be released to give you the chance to try again.

If the page 'hangs' and you can't get any further, try pressing back once and then continue your booking from that point.

If that doesn't help, close your browser and start again. Please don't continue to refresh the page more than 10 minutes after entering your details as your access to the page will have expired. You will need to close the browser and start again to gain fresh access to the booking page.

## **BE REASONABLE AND CONSIDERATE**

Every year, the amount of devices trying to connect to the Festival's booking site increases. Whilst we understand that everyone wants to have the best possible chance of booking a ticket, running multiple devices simultaneously to attempt to access the website is a waste of valuable resources, and doesn't reflect the ethos of the Festival. Please stick to one device and one tab, so that you can focus on entering your details without confusing your browser and help us make the ticket sale as quick and stress free as possible for all.

## **DON'T GIVE UP**

Even If you aren't successful in securing tickets in the ticket sales in October, you will have another chance to book in the Spring resales, when any returned tickets go back on sale. The coach resale will take place on Thursday 16th April 2020 followed by the main resale, on Sunday 19th April 2020.

## **DON'T BE FOOLED**

The demand for tickets is likely to be very high but please don't be tempted or fooled by bogus sellers.

Tickets will be sold exclusively at [glastonbury.seetickets.com](http://glastonbury.seetickets.com). Do not attempt to book tickets from third parties.

## **ACCOMMODATION**

Further about information campervan/caravan tickets, tipis and pre-erected accommodation will be available on the Festival website later in October.