

Glastonbury Festival 2027

Accessibility Information 2027 – Easy Read Document

Glastonbury Festival 2027 will take place from Wednesday 23rd June to Sunday 27th June.

Glastonbury Festival is committed to being an event accessible to all which is why we have been working with Attitude is Everything since 2005 to ensure we can achieve this.

For information on how to buy tickets, plus the accessibility facilities available to Festival goers, please read the following sections.

If you have further questions, please email the Festival's Accessibility Team - accessibility@glastofest.co.uk

If you would prefer to speak with someone, please email us with your name and a contact number and we will happily give you a call.

Please be aware that the Accessibility Team is currently working part time, so please allow up to 5 working days for us to respond to your enquiry.

Information Key

1. Ticket Information
2. Registering For The Accessibility Facilities
3. Essential Companion/ PA Ticket Scheme
4. Spring Ground Accessible Campsite
5. Campervan and Caravan Pitches
6. Onsite Accessibility Facilities
7. D/deaf Customers
8. Blind and Visually Impaired Customers
9. Wheelchair Hire
10. Sensory Calm Spaces
11. Assistance Dogs and Guide Dogs
12. Travel and Arrival Information
13. Accessibility Provision for Crew, Performers and Volunteers
14. Site Layout and Ground Conditions
15. Temporary Impairments
16. Accessibility Map

1. Ticket Information

There are no separate weekend tickets for Festival goers with accessibility requirements. Anyone wanting to attend the Festival must register and book tickets in one of the upcoming ticket sales.

General Admission full weekend tickets (valid from Wednesday 23rd June to Sunday 27th June) for Glastonbury 2027 will cost £408 (plus postage and packing fee)

Tickets with Coach Travel go on sale at 6pm (BST) on Thursday 1 October 2026.

General Admission tickets go on sale at 9am (BST) on Sunday 4 October 2026.

Tickets for the Festival are sold exclusively at glastonbury.seetickets.com.

You can book up to 6 tickets per transaction by paying a deposit of £100 per person when tickets go on sale (plus the coach fare, if you are booking a ticket + coach travel option). The remaining balance (£308) will then be payable in the first week of April 2027 (from 09:00 BST Thursday April – 23:59 BST Wednesday 7th April) when it will also be possible to add car parking passes and cancellation protection to your booking.

Registration

Everyone, aged 13 or over, who wishes to attend the Festival must be individually registered before they can try for a ticket in the ticket sales.

Online registration is free of charge and only takes a few minutes. You can check your registration or create a new one on the [Glastonbury Festival Registration Page](#).

Registration closes at 5pm (BST) on Friday 25th September, after this there is no opportunity to submit/re-submit a registration until after the October ticket sales.

To complete your registration, you will need to provide basic contact details and to upload a passport-standard photo. Registration will be temporarily suspended before and during the main ticket sales periods so please allow time for your photo to be approved.

Please ensure all your details are correct, and that your photo is in jpeg format, of a suitable size (min 900 pixels wide x 1350 pixels tall), of portrait orientation and passport standard before submitting your details.

More information about how to edit or crop your registration photo, can be found on the [Glastonbury Festival Registration Page](#).

Buying Tickets Plus Coach Travel

You must **not** book in the ticket + coach travel sale unless you are certain you will be able to travel on the coach you have selected.

- **Combined coach tickets cannot be changed to general admission tickets.**
- **Travel on your chosen coach is mandatory to receive your Festival ticket.**
- **Festival tickets cannot be collected from the festival site.**

If you are travelling with children aged 12 and under, who do not require an entry ticket for the Festival, you will need to book these additional coach seats when you make your ticket + coach travel booking. If the additional seats required are not available when booking, please contact coachtravel@seetickets.com upon completing your booking to enquire about purchasing additional coach seats (NB: standard fares apply).

If you intend on applying for an Essential Companion/ PA ticket through the Festival's Accessibility Team, you will also need to book these additional coach seats when making your ticket + coach travel booking. If the additional seats required are not available when booking, please make sure it is clear on your access application that you require an additional coach seat for your Essential Companion/ PA (NB: standard fares apply).

Before booking in the ticket + coach travel sale please consider the following:

- Do you have a disability or existing health condition that could make travelling by coach an unsuitable or difficult option for you?

- Are you able to sit on a coach for the required length of time without having the option of taking regular breaks when you want to.
- All the coaches will be full, please consider whether you will be comfortable being on a busy coach in close proximity to other passengers.
- Coaches will have at least one toilet on board, however, please note these will not be wheelchair accessible and will not be regularly cleaned during the coach journey.
- If you intend on applying for an Essential Companion/ PA ticket and your application is successful, this person must travel with you on your designated coach. Please book this additional seat when making your ticket + coach travel booking.
- If you buy a combined coach ticket you cannot then purchase a campervan ticket in either the accessible campsite or general campervan fields.
- Combined coach tickets cannot be changed to general admission tickets. If you buy a combined coach ticket you must travel on your designated coach.

Please refer to the [Coach Section](#) of the website for more information on the towns and cities covered by the ticket and coach travel options.

2. Registering for the Accessibility Facilities

Anyone who needs to use the Festival's accessibility facilities, including children aged 12 or under, and people applying for an Essential Companion/ PA ticket must:

- Complete the Festival's online Access Application Form, available via the Festival's Accessibility Team.
- Have a valid [Access Card](#) or [Glastonbury Festival Digital Access Pass](#).

Access to the facilities will be provided to customers based on the symbols on their Nimbus Access Card or Glastonbury Festival Digital Access Pass.

The final deadline for Access Applications is the **12th May**. We strongly recommend submitting your application as early as possible, as some facilities may reach capacity before this date.

Applications will close after the 12th May. **No late applications or further access requests for any of the facilities will be accepted after this date.**

When you have paid your ticket deposit, please email the Accessibility Team – accessibility@glstofest.co.uk to request the link to the festival's online access application form. The application will be available by December.

The Nimbus Access Card

Glastonbury works with Nimbus Disability, a third-party organisation run by and for disabled people.

To apply for **any** accessibility facility, including the Essential Companion/ PA Ticket Scheme, you must have either:

- A **Glastonbury Festival Digital Access Pass**
- Or
- An **Access Card**

The digital Glastonbury Access Pass is free, valid for 3 years and managed by Nimbus Disability. You can upgrade to an Access Card for £15, which is accepted at participating venues and attractions.

If you already have a valid Access Card or Glastonbury Festival Digital Access Card, you do not need to reapply. Add your Access Card ID to your Festival Access Application.

The Nimbus Disability Team usually processes applications within 72 hours. You will receive either an Access Card ID Number or Digital Access Pass ID Number which you will need to submit on your Festival Access Application. Nimbus handles your personal information securely.

3. Essential Companion/ PA Ticket Scheme

If you cannot attend the Festival without the support of someone else, you can apply for a free ticket for one Essential Companion /PA.

To apply, you must:

- Have the +1 symbol on your Access Card or Glastonbury Festival Digital Access Pass.
- Pay the deposit for your own Festival ticket in one of the upcoming ticket sales.
- Request the Festival's Access Application form from the Accessibility Team – accessibility@glastofest.co.uk
- Include your Access Card or Digital Access Pass ID number when you complete the Festival's Access Application Form.
- Be able to provide your Essential Companion/ PA's name and their valid Festival registration number.

The scheme is not operated on a first-come, first-served basis. All Festival-goers who require an Essential Companion/PA will be provided with one, provided they meet the scheme's terms and conditions and submit a completed application with the required supporting information by the deadline.

Accessibility Applications cannot be accepted after the 12th May deadline.

Essential Companion/ PA Ticket Scheme Terms and Conditions

- Festival-goers wishing to apply for an Essential Companion/ PA ticket must have paid their ticket deposit before applying.
- Only Festival-goers that would be unable to attend the festival without the support of an Essential Companion/ PA should apply for the scheme.
- Essential Companion/ PA tickets are provided on the basis that the Essential Companion/ PA is willing and able to assist the access customer with the access application process (if required), as well as throughout their entire stay at the Festival.

- Essential Companions/ PAs must arrive and leave the Festival with the access customer they are supporting.
- Essential Companions/ PAs must be able to perform all requirements as needed by the access customer, including assistance during an evacuation or other emergency. They must have experience in that role to allow them to support the person they are coming with.
- Those attending on Essential Companion/ PA tickets should be over 18 unless otherwise pre-agreed with the Accessibility Team.
- People attending on Essential Companion/ PA tickets must have a valid Festival registration.
- Children aged 12 or under do not require a Festival ticket and are therefore not normally eligible for a free Essential Companion/ PA ticket.

An exception may be considered where a child has complex support needs and requires an additional adult to attend solely as an essential carer. In these circumstances, we would expect the child to have the +2 symbol on their Access Card or Glastonbury Digital Access Pass.

To be eligible to apply under this scheme, **at least one parent or guardian must have paid the deposit for their own Festival ticket before the application is submitted.**

A parent or guardian is expected to provide the child's usual parental support and cannot be considered the additional or second carer under this scheme.

4. Spring Ground Accessible Campsite

The Accessible Campsite is at Spring Ground, on the west side of the Festival site next to the Woodsies Tent. This calm, welcoming area is staffed by stewards 24 hours a day throughout the Festival and provides the following facilities:

- Wheelchair accessible and standard gender-neutral toilets
- Wheelchair adapted showers for use by our access customers **only**. Essential Companions/ PAs and other members of your group will not be able to use these showers. The showers are prioritised to those with the Access Wristbands who require them for medical/ health reasons.
- Charging facilities for wheelchairs and medical equipment
- Changing Places unit featuring a changing bed, toilet, sink and hoist. Please note that hoist slings will not be available. If you wish to use this unit please bring your own slings.
- Accessible sinks and freshwater points
- Fridge for secure medication storage
- Hot water for cooking and drinks
- Waste disposal point
- Rubbish points, including separate medical waste and separate sharps bins.
- Campsite HQ
- Communal campfire

Campsite Hub

The Campsite Hub provides a place to rest and shelter from the weather. Volunteer practitioners provide free short treatments, including massage, reflexology and reiki. These can be booked around your Festival plans.

Power for Medical Equipment

If you need electricity for an essential medical device that requires a constant source of power, please request it on your Access Application Form. You must also provide evidence explaining why it is needed.

Group & Tent Size In The Accessible Campsite

Space in the Accessible Campsite is limited and must be carefully managed to maintain clear access routes and adequate space between tents. Please help us make room for everyone who needs these facilities by following these limits:

- Each registered access customer may camp with a maximum of three additional people.
- Essential Companions/ PAs and children aged 13 or over count towards this limit. Children aged 12 or under do not.
- Each registered access customer and their accompanying group may bring no more than two tents in total.
- Larger tents are permitted only when required due to the registered access customer's access needs. Other group members must not bring oversized tents.
- Gazebos are not allowed in the Accessible Campsite and will be removed.

Groups unable to meet these limits can camp together in a nearby public campsite, with the registered access customer still being able to use the Accessible Campsite facilities as and when they are needed.

5. Campervan & Caravan Pitches

Wicket Ground Campervan Field

Wicket Ground is an accessible campervan and caravan field next to the Spring Ground Accessible Campsite. Pitches are limited and reserved for people who cannot camp in a tent because of a disability or access requirement.

Facilities include:

- Wheelchair-accessible toilets.
- Charging points for wheelchairs and medical equipment.
- Access to the facilities in the Spring Ground Accessible Campsite.

To request a space:

1. Buy a standard campervan or caravan ticket in the accommodation sale, this could be for East Campervan Fields or the Bath & West Campervan site.
2. Complete the online Access Application Form and request to transfer your purchased campervan ticket to a Wicket Ground Campervan Field pitch.

Pitches are allocated quickly, so complete your Access Application Form as soon as it becomes available.

Campervans and caravans must be less than 8 metres long to go in Wicket Ground Campervan Field. Tickets for a pitch in Wicket Ground will cost £225. Tickets will go on sale later in the Autumn.

East Campervan Field

The East Campervan Field has a reserved accessible area for people with accessibility requirements. It has wheelchair-accessible toilets and charging points for wheelchairs and medical equipment.

To request a pitch:

1. Buy a standard East Campervan ticket when they go on sale.
2. Request an upgrade to an East Forward Reserved pitch through the Access Application Form.

Campervans and caravans must be less than 8 metres long. This limit also applies to the reserved accessibility area. Tickets for a pitch in East will cost £225. Tickets will go on sale later in the Autumn.

Bath & West Showground Campervan Site

The Bath & West Showground can accommodate campervans and caravans that are under or over 8 metres long.

Charging points for wheelchairs and medical equipment are not available at this location.

Campervan/caravan tickets for 2027 will go on sale later in the autumn and will cost £225 for a standard pitch (live-in vehicles under 8m) or £350 for a large pitch (live-in vehicles over 8m).

Only campervans or caravans with fitted sleeping, washing and or cooking facilities will be allowed into any of the above campervan fields.

6. Onsite Accessibility Facilities

Accessibility Viewing Platforms and Ground-Level Viewing Areas

Accessible viewing spaces are available at selected stages. There are two types:

- **Raised viewing platforms** are available at all main stages. These are for wheelchair users and access customers who need to be seated while watching performances.
- **Ground-level viewing areas** are available at some stages. These are for access customers who need some separation from the main crowd but do not need to be seated and may wish to stand or dance.

Access customers must select the type of viewing space they require when completing the Festival's Access Application Form. Eligibility will be determined by the symbols shown on their Access Card or Glastonbury Digital Access Pass.

Deaf Festival-goers who wish to use the BSL interpretation provision will also need to request access to the viewing areas, as this is where BSL interpreters are usually positioned.

Using the viewing spaces

Access customers may bring one companion into either type of viewing space.

Chairs are not provided on raised platforms or in ground-level viewing areas. Access customers and their companions can bring their own chairs if needed.

Customers using mobility scooters may be asked to leave them in a designated parking area at the bottom of the viewing platform ramp. This helps maximise the space available on the platform.

Wheelchair-accessible and standard toilets are available at all viewing areas.

Ground-level viewing areas provide some separation from the main crowd. However, they may still become busy and cannot be guaranteed to be quiet or crowd-free.

Viewing-space rules

The following rules apply to all raised platforms and ground-level viewing areas:

- Spaces are available on a first-come, first-served basis.
- When a viewing area reaches capacity, Access Stewards may close it and operate a one-out, one-in system.
- Access Stewards will check wristbands and help everyone use the spaces safely.
- Smoking and vaping are not permitted.
- Please be considerate of others and follow the stewards instructions.
- Anyone who misuses a viewing space or behaves in an unacceptable way will be asked to leave and may have their viewing pass withdrawn.

Accessible Toilets

Wheelchair-accessible and standard toilets are available throughout the Festival site. These toilets are kept locked and are reserved for registered Access Customers.

Customers who need urgent access to toilet facilities because of a condition such as Crohn's disease or another form of inflammatory bowel disease (IBD) can request access through the Festival's Access Application Form.

Please note that these are non-flushing toilets and may not always be located near handwashing facilities. Hand sanitiser will be provided inside each toilet.

Changing Places Toilet

There are two Changing Places toilets at the Festival: one in the Spring Ground Accessible Campsite and another in the Theatre & Circus area.

Both facilities include an electric height-adjustable changing bed and an overhead hoist. Hoist slings are not provided, so customers who require the hoist must bring their own compatible sling.

7. D/deaf Customers

BSL Provision

A team of BSL interpreters will provide a free service for D/deaf Festival-goers. The service can be booked in advance or during the Festival. BSL interpreters will also be available at selected spoken-word stages throughout the event.

Anyone wishing to use this service should complete the Festival's Access Application Form. This will ensure they receive all relevant information, including details of how to book, before the Festival.

Induction / Hearing Loops

There will be induction loops installed at the Cabaret Tent, Astrolabe, Big Top Circus Tent, Cinema Tent and Leftfield Tent. There will also be a mobile loop system located in the Accessibility Campsite HQ, the Information Tent located at the Meeting Point and the Access Arrivals Tent at Yellow Gate.

8. Blind and Visually Impaired Customers

Sighted Guides

A team of sighted guides will be available to support blind and visually impaired Festival-goers during the Festival.

Sighted guides can be booked for support within a particular area of the site or when travelling to a specific stage or destination. They can assist with navigation and provide visual descriptions of the surroundings, facilities and performances.

Further information about availability and how to book a sighted guide will be provided closer to the Festival.

Wearable Assistive Technology Headsets

Festival-goers with visual impairments will once again have the opportunity to use wearable assistive technology headsets at the Pyramid Stage.

Worn in a similar way to a virtual reality headset, the device uses a high-quality camera to capture the surrounding environment and display an enhanced image to the user. The image can be adjusted to suit the user's sight profile, helping them to see performers, facial expressions and on-stage production more clearly.

Festival-goers who would like to use a headset must apply by completing the Festival's Access Application Form.

[Find out more about these headsets here.](#)

9. Wheelchair Hire

Both electric and manual wheelchairs will be available to hire in advance of the Festival. More information on how to book one of these will be available in the Access Application Form.

Wheelchair charging will be available at different locations across the Festival site.

10. Sensory Calm Spaces

The Festival wants to be a safe and happy place for everyone to enjoy. However, the size of the site and the large crowds mixed in with all the different sounds, lights, smells and experiences can be overwhelming especially for customers with mental health, emotional and sensory issues.

There will be Sensory Calm Tents located in different locations within the Festival. The aim of these spaces will be to provide a safe, low-level stimulation and recalibration zone for our neurodivergent Festival-goers. This will be created by using adjustable lighting, textures, and sounds. There will also be weighted blankets and ear defenders that people can use whilst in the spaces.

The spaces will be managed by a mixture of Autism specialists and neurodiverse volunteers who are passionate about the importance of calm spaces in busy, vibrant, and loud festival environments.

There will also be Welfare Centres providing experienced, caring and confidential help for all kinds of practical and personal problems. The Festival Branch of Samaritans are also onsite offering 24-hour emotional support from the Green Fields.

11. Assistance Dogs and Guide Dogs

Glastonbury Festival is a large, crowded and noisy event. The site includes uneven ground, dense crowds, loud music, lasers, strobe lighting and pyrotechnics. These conditions can be stressful and potentially unsafe for dogs, particularly over a five-day stay.

For this reason, the Festival is not suitable for pets, companion animals or emotional-support animals that are not trained to assist a disabled person and behave safely in public.

Access customers who rely on a trained assistance or guide dog can request permission to bring their dog through the Access Application Form. We welcome dogs trained by organisations accredited by Assistance Dogs International (ADI) or the International Guide Dog Federation (IGDF). We will however consider all requests based on the access customers' needs and the dog's training and previous experience attending similar events.

Before applying, please carefully consider whether your dog can manage the Festival environment safely and comfortably. The Accessibility Team may contact you to discuss your dog's training, behaviour, welfare and the tasks it performs.

If your assistance dog is approved:

- You must stay in Spring Ground Accessible Campsite or Wicket Ground Campervan Field.
- You will receive information about dog spending areas and waste-disposal facilities.
- You will remain responsible for your dog's care, welfare, behaviour, hygiene and waste throughout the Festival.
- While on site, we ask that guide and assistance dogs wear a harness, jacket or lead slip that identifies them as an assistance dog.

12. Travel And Arrival Information

Accessible and Blue Badge Parking

The Accessible Car Park is located via the Yellow Gate on the west of the site. This car park is only for Festival-goers with access requirements who have completed the online Access Application Form.

Parking tickets for the Accessible Car Park can only be purchased via the Festival's Access Team.

Parking in this area is limited, so friends and family arriving in separate vehicles will not be able to use this car park.

Wheelchair Accessible Shuttle Bus

There will be a wheelchair accessible shuttle bus service running during the Festival. This will initially run from the accessible car park taking access customers to the accessible campsite with their camping equipment. It will also then run through the Festival from the accessible campsite to various drop off/pick up points around the site.

The shuttle service is only available to access customers plus 1 accompanying person.

Arriving by Coach

The Festival Coach Station is located by Pedestrian Gate A. An accessible shuttle bus will be available to transport registered access customers arriving into the Festival Coach Station to the Access Arrivals Tent. Access customers can request further information on this when completing the Access Application Form.

Getting to Worthy View and Sticklinch

Festival-goers staying at Worthy View will be able to use the Worthy Shuttle to get from the Festival Coach Station to this campsite. Please note there is not a Festival bus running to Sticklinch from the Festival Coach Station.

13. Accessibility Provision for Crew, Performers and Volunteers

If you are attending the Festival as a volunteer, crew member or performer and require accessibility provisions, you must complete the Festival's Crew Accessibility Application.

Please apply only after your role at the Festival has been confirmed. Application forms will be available from January and can be requested by emailing crew.accessibility@glastofest.co.uk

14. Site Layout & Ground Conditions

Glastonbury Festival is an outdoor event taking place on 1500 acres of farmland in Somerset. The main festival site is within a grassy valley, which does mean there are hills, and the terrain is uneven in places. There are a mixture of stone and gravel paths throughout the site as well as some temporary trakways used to create temporary roads.

It is important to remember that the weather can have a massive impact on the ground conditions. During inclement weather some parts of the site may become muddy or water-logged. In hot weather some parts of the site may also become dusty.

The majority of the Festival site is in the open air, so it is important that Festival-goers come prepared for all weather conditions.

There are different areas for customers to enjoy throughout the Festival site, below are details of the distances between these different areas and the accessible campsite.

Accessible Campsite To -	
Accessible Car Park = 900m	Festival Bus Station = 700m
Pyramid Stage VP 1 = 1km	The Park = 1.8km
Pyramid Stage VP 2 = 750m	West Holts VP = 1.8km
Other Stage VP = 1.1km	Green fields = 2km
Cabaret Tent = 2km	Kidz Field = 1.4km
DeafZone Tent = 1.3km	Arcadia = 1.7km
Shangri La = 2.4km	East Campervan Fields = 2.1km
Theatre and Circus Bus Stop To -	
Shangri La = 400m	Green Fields = 800m
Acoustic Tent = 550m	West Holts VP = 400m
East Campervan Field = 700m	leftfield Tent = 600m
Kidz Field = 500m	Pyramid Stage VP1 = 950m
Park Ground Shuttle Bus Stop To -	
The Park VP = 550M	Green Fields = 950m
Other Stage VP = 350m	Shangri La = 1.2km
Leftfield Tent = 900m	Silver Hayes = 420m
Arcadia Shuttle Bus Stop To -	
The Park VP = 550m	Green Fields = 800m
Silver Hayes = 700m	Shangri La = 1.3km
Other Stage = 450m	Avalon = 800km

15. Temporary Impairments

Please note the accessibility facilities are not for people with temporary impairments such as broken bones, healing wounds or women who are pregnant.

Unfortunately, the Festival cannot offer closer parking, reserve camping or assistance getting on/off and around the site to people with temporary impairments.

Please refer to the **medical and first aid information** if you have concerns about attending the Festival with a temporary impairment.

16. Accessibility Map

The 2025 Accessibility Map can be found on the Festival website. The 2027 Accessibility Map will be available in June.