Glastonbury Festival 2027 – Catering Assistant – Fixed Term Contract

Based at	Worthy Farm, Pilton, Somerset, BA4 4EE
Reporting to	Site Manager
Duration	4th May – 2nd July 2027
Hours	5 days per week in May, with days increasing throughout June. *Full-time role primarily based at Worthy Farm Offices. During the busy period additional hours may be required with evening and weekend work expected during June and early July.*
Pay rate	£15 per hour

Duties:

We are seeking a highly organised and proactive Catering Assistant to support the administrative delivery of crew catering across three festival venues. Based in a busy site office, this role is responsible for coordinating meal tickets, communicating with catering teams and crew, and ensuring the smooth day-to-day running of catering services during a fast-paced festival environment. The ideal candidate will be able to work effectively under pressure, prioritise competing demands, maintain excellent attention to detail, and communicate confidently with a wide range of people. Being flexible and having the ability to remain calm in a dynamic operational setting are essential.

Main duties of the successful applicant:

- Coordinate crew catering requirements across three catering venues.
- Maintain accurate catering schedules, meal counts and dietary requirement records.
- Be the first point of contact between crew and the caterers.
- Respond quickly to operational issues and implement practical solutions.
- Ensure catering information is communicated clearly and efficiently.
- Support the Site Office team with administrative tasks.
- Maintain high standards of organisation and record keeping throughout the event.

Other duties to include.

- Work with catering teams and department leads to collect and update catering requirements across all three venues.
- Check in regularly with teams to make sure meal numbers are still accurate and update catering providers with any changes.

- Chase meal confirmations daily to avoid over-ordering and help keep food waste to a minimum.
- Keep accurate records of meal numbers
- Communicate any late changes, cancellations or additional requirements to the catering teams as quickly as possible.
- Build good working relationships with crew, department managers and catering teams to ensure everyone is working from the same information.
- Work closely with the Procurement Manager to make sure catering venues and the site office are using the same meal numbers and forecasts.
- Flag any issues or discrepancies early and help find practical solutions.

Requirements

- Friendly, approachable and confident dealing with people.
- Highly organised and able to prioritise during busy periods.
- Comfortable handling confidential information and administration.
- A proactive problem-solver who enjoys helping people.
- Calm under pressure and able to remain professional when dealing with high volumes of enquiries.

Additional Info:

The role will involve some weekend work over the festival period. The role is based at our offices in Pilton.

We are an equal opportunities employer and welcome applications from all suitably qualified persons regardless of their age, disability, gender reassignment, marital or civil partner status, pregnancy or maternity, race, colour, nationality, ethnic or national origin, religion or belief, sex or sexual orientation.

If you require any reasonable adjustments as part of the recruitment process or when employed, then do let us know.

In order to work for Glastonbury Festival, you must have the Right to Work in the UK. Individuals from outside the UK must be in possession of a work permit to allow them to take up employment. For more information, please visit the Government's Working in the UK website. As most roles are for a short period, our ability to gain a UK work permit for potential employees from outside the UK is extremely limited.

Information submitted via this application is held by Glastonbury Festival Events Limited under the provision of the General Data Protection Regulation for a maximum of 12 months. We will process your information in accordance with our privacy policy, and we will not pass your details on to any other organisation. For more information, please visit https://glastonburyfestivals.co.uk/privacy-policy/

For further information and to apply, please email a copy of your CV and covering letter to **hr@glastonburyfestivals.co.uk by 30th November 2026**